

Executive Summary

Course Title: *Training Overview on Emergency Response Procedures, Gomez and SDM (March Madness Training)*

Outline of Training:

This course provides Child Welfare Workers who are not currently assigned to Emergency Response with the foundation skills and perspective to conduct child abuse and neglect investigations when needed by the Department. We will discuss major maltreatment indicators and practice forming safety plans. Upon completion, the Child Welfare Worker will have a strong understanding of brief interventions or, if safety considerations necessitate, how to build an investigation around Court procedures. The class will include small group discussion and problem solving, and a guest speaker.

Target Audience: *This course is appropriate for all new and seasoned Child Welfare Workers; and may be particularly appropriate for those workers not currently assigned to Emergency Response.*

Outcome Objectives for Participants:

As a result of the training, participants will:

- *Recognize and accurately identify the physical and behavior indicators of abuse, family violence and neglect and assess the dynamics underlying these behaviors*
- *Demonstrate the ability to gather, assess and present pertinent information from interviews, case records, and collateral sources in evaluating an abuse or neglect allegation and making effective referrals for services or further evaluation*
- *Identify and implement at least one new “best practice” investigation technique*
- *Competently assist with investigations as needed*

Ways that Supervisors can support the Transfer of Learning from the classroom to the job...

BEFORE the training

Supervisors may share and review the executive summary with Child Welfare staff in order to prime the Worker for the training. Supervisors may also discuss specific information about the Worker’s role to solidify their understanding of what will be expected of them during “March Madness”.

AFTER the training

Supervisors can meet with Workers to discuss reactions to, or questions/comments about the training. Supervisors can review materials with the Workers to ensure messages from trainer and supervisors are consistent. Supervisors can support workers in their efforts to share information with others.